

Kategória 2B – Olympiáda v anglickom jazyku – Obvodné kolo 2010/2011

A N S W E R K E Y

GRAMMAR – 15pts

- | | |
|------------|---|
| 1. across | 10. as/while/when/after |
| 2. any | 11. is being repaired |
| 3. at | 12. Dr Li, the President was wrong to |
| 4. left | 13. you went back to |
| 5. being | 14. had he joined the team than they began to win |
| 6. from/of | 15. (that) I hadn't gone away without her |
| 7. length | |
| 8. down | |
| 9. were | |

VOCABULARY – 10pts

- | | |
|-----|----------------------------------|
| 1.D | 7. overemphasise / overemphasize |
| 2.B | 8. painless |
| 3.C | 9. pleasurable |
| 4.B | 10. acquisition |
| 5.A | |
| 6.B | |

READING COMPREHENSION – 10pts

- 1.D 2.B 3.G 4.F 5.A 6.E 7.C
8. c
9. b
10.a

LISTENING COMPREHENSION (half a point for each correct answer)

1. T
2. F
3. F
4. F
5. F
6. T
7. F
8. T
9. T
10. T

L I S T E N I N G T A P E S C R I P T (Please read twice.)

SOMETHING TO COMPLAIN ABOUT

This whole business of complaining is terrible. You're made to feel, you know, that you're such a nuisance. And there you are, you're parted with your money to buy something and you go back when there's a fault and they're just not interested.

Well, I bought one of those jug kettles. You know, the sort of plastic, new style things. And I noticed that there was a bit of water by it on the worktop where I keep it in the kitchen. Initially, I just thought, "Oh, it's a bit of condensation when I take the lid off." So I didn't really take much notice. And then after a week or so, there was more water. And then, finally, I realised that, in fact, water was emptying from the bottom of the kettle. I thought, this is interesting and it was – there's a sort of gauge at the side at the bottom, and obviously, it was slightly loose so there was a bit of water coming out of that.

It was very slow initially, just a few drops, but gradually the amount of water on my counter was growing into a puddle. So I found the receipt and went back to the place I'd bought it from. And I went in and said, "My kettle leaks from the bottom." And it was something like a month out of the guarantee; it was a one-year guarantee. And so they didn't want to do anything with it. I argued. Loud and clear, simply my argument was that there was some sort of design fault with it. And that the leak was a result of the way it was manufactured and not the way I used it. And given that I live alone it's not used heavily. And the first assistant I spoke to did this total blank and said, "It's nothing to do with us now, it's out of guarantee." I became upset and finally the manager turned up and to get rid of me said that he would contact their head office.

Anyway, he got me out of the shop and I contacted him the following week. And his head office had said that it was nothing to do with them because it leaked from the bottom and it was out of guarantee so nothing, not their problem. So by this time I'd got my teeth into this, I refused to give up. All I wanted was somebody to say, "Oh, it must be a nuisance having a kettle that leaks from the bottom; we do sympathise."

Nothing like that happened but at least they said, "Write to the manufacturer." So I wrote to the manufacturer explaining what had happened. They sent me back this really vague photocopy, which had nothing to do with my letter. It was something about "Thank you" – it was one of these, you know, form letters. Terribly blurred, obviously been photocopied about ten thousand times, saying "Thank you for your enquiry regarding spare parts; we refer you to the local agents."

So I was furious. I got back this envelope with a totally irrelevant response to my letter. Then I phoned the manufacturer in Birmingham and got through to customer services department. I eventually talked to this woman who, in fact, was terribly pleasant which amazed me, and I said, "I am now complaining not only about the kettle but also about the way your complaints department have handled my complaint." I told her the story, sent her my previous correspondence and finally I got this letter saying, "Because we have handled this so badly, you can have a complimentary repair down at the local agent's." So I rushed down there with my leaking kettle and it was repaired in two days. But, you see, I had to make a nuisance of myself!

R O L E P L A Y

STUDENT

You have decided to start an English Club in your neighbourhood. The idea is to get people to come together to practice their English but in a social setting. However, you don't have a place to hold the club nor the money to get it started. In fact, there are quite a few things you'll need help with.

You've decided to ask the city council for help. Actually, you have a meeting with one of the representatives right now! Share your plans and persuade them to support your club with facilities and finances.



R O L E P L A Y

TEACHER

You are a member of the city council in a town that does not have a lot of money to spare. In fact, with the financial crisis, the loss in tax income and the floods this year, the town will do well to even pay its electricity bill.

You have an appointment with a teenaged student. Listen, ask questions and consider their request. Remember the city budget, however.

S P E A K I N G – P I C T U R E S

Choose ONE (1) of the two options below for your speaking task.

1. Discuss why secondary school students want to help those in need, those who are less fortunate, or those who have experienced a natural disaster.
2. Make up a story in which a student inspired his/her classmates to raise money for some charity.



Autor: Žitná Eva

Recenzent: Brisudová Anna

Korektor: Steyne Lyn

Vydal: IUVENTA – Slovenský inštitút mládeže, Bratislava, 2010